

The background of the entire page is a dark teal color with a microscopic view of COVID-19 virus particles. The particles are shown as spherical structures with a textured surface and several long, thin, hair-like projections (spikes) extending from them. The particles are scattered across the page, with some appearing larger and more detailed than others, creating a sense of depth and focus on the virus.

COVID-19

DAUPHIN RECREATION SERVICES


COVID Policy

Updated: September 30th, 2021



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INTRODUCTION

This document will provide guidance to protect Dauphin Recreation Services customers from COVID-19. Strategies can be adapted to meet the needs of different environments.

Novel Coronavirus and COVID-19

COVID-19 stands for Corona Virus Disease – 2019 (year the outbreak began). COVID-19 spreads through the direct contact with the respiratory droplets of someone who is infected with the virus through their cough or sneeze. These droplets can spread up to two meters/six feet. It may be possible for a person to get COVID-19 by touching a surface or object that has the virus on it and then touching their own mouth, nose, or possibly their eyes.

Symptoms

Symptoms of COVID-19 are similar to other respiratory illnesses including the flu and common cold. Common symptoms for COVID-19 include: fever, chills, cough, shortness of breath, sore throat and painful swallowing, stuffy or runny nose, loss of sense of smell, headache, muscle aches, fatigue, and loss of appetite.

Symptoms may vary from person to person. Some people may experience mild symptoms, while others have more severe symptoms. If you have COVID-19, or think you might have it, help prevent spreading it to others by self-isolating for 10 days from the start of your symptoms. If you are sick, stay home.

To learn about COVID-19 symptoms, what to do if you are feeling ill, and who may be at higher risk for complications, see [Symptoms of COVID-19](#).

PROTECTIVE MEASURES FOR FACILITY USERS

Reduce your risk

- Stay home if you are experiencing symptoms, even if they are mild
- Screen participants, staff and volunteers daily for symptoms prior to work or participation in activities. Individuals who are ill with Covid-19 symptoms will not be permitted on site for work or scheduled activities.
- Allow physical distancing of two meters (6ft) at all times; except brief exchanges and when they are actively participating or spectating in a sport or activity.
- Avoid congregating in shared areas, such as the lobby of the facility.
- Follow guidelines from sport organizations and facility site plans to minimize physical contact and risk of Covid-19 transmission between participants
- All users are asked to bring their own filled water bottles.
- All users must adhere to their Provincial Sport Association (PSO) guidelines

Coronavirus is spread from an infected person through:

- Respiratory droplets spread when a person coughs or sneezes
- Close personal contact such as touching or shaking hands
- Touching an object or surface with the virus on it, then touching your mouth, nose or eyes before washing your hands

Hand washing

- Wash your hands often with soap and water for at least 20 seconds. Using soap and water is the single most effective way to reduce the spread of infection
- If a sink is not available, you can use alcohol-based hand rubs to clean your hands as long as they are not visibly soiled. If they are visibly soiled, use a wipe and then ABHR to effectively clean them
- Do not touch your face, eyes, nose or mouth with unwashed hands
- Regularly clean and disinfect frequently touched surfaces

Do not share food, drinks, utensils, etc.

- Cover your cough or sneeze into your elbow or a tissue. Immediately throw the tissue in the garbage and wash your hands.
- Clean and disinfect frequently touched objects and surfaces.

Mask Wearing

- Masks are mandatory when entering our building. Currently masks need to be worn when using our walking track, when spectating sitting down and when coaching on or off the ice surface.
- Some organizations may change these rules when Public Health Allows them.

PHYSICAL DISTANCING CONTROLS KEEPING CUSTOMERS SAFE

Flow of People and Physical Distance.

COVID-19 has highlighted how close our interactions are on a daily basis. These actions are second nature to most people. In order to help remind the public and keep people safe, we have implemented some reminders to the public and our staff to limit the spread of the virus. As we open more and more parts of our facility, we will see more members of the community use our facility. It is very important that we offer a safe environment for the community. We are going to do this in various ways.

- One entrance to control the amount of people who enter our facility. Access to the rink and the pool will have separate doors however anyone needing to use the elevator will need to enter through the pool doors.
- Plexi glass to have a barrier between the Front Desk and the Customer.
- Physical distancing markers on the ground
- Closure of the lobby
- Physical distancing signs
- Hand sanitizer available.
- Reduce overcrowding
- No groups from different events intermingling.
- Removed all non-essential common use items.
- Extra time between lessons, programs, events to leave time for extra cleaning.
- Fogging of our facilities.
- All people at indoor events must wear masks except for while drinking and/or consuming food.
- All spectators coming into the facility must wear a mask at all times, with the exception of while consuming food and/or a beverage. Masks can also be taken off, if running on the Dauphin Clinic Pharmacy Walking Track. If you are walking, they must remain on.
- Please see the latest Public Health Orders as well as your specific sports Return to Play Document to get the most current regulations in regards to wearing masks while participating in sport.

OPERATING PLANS

Parks

- Safe to use.
- Refer to Public Health for Group Sizes
- Washrooms stocked with cleaning supply.
- Washroom Cleaning Schedule at Vermillion Park and the Sports plex.

Playgrounds

- It is encouraged to wash your hand before and after the use of the equipment.
- Signage to remind the public of the rules.
- Social Distancing is still Recommended.

Splash Park

- Currently Closed for the season.

Sportsplex (Rugby, Baseball, Soccer, Softball, Fastball, Football and Private Rentals)

- Outdoor recreation is allowed to resume. Provincial Sports Organization (PSO) have individual plans that mitigates the risk of COVID-19 and they need to be followed
- Washrooms will be cleaned on schedule in the evenings and weekends. They will be closed to the public during the day.
- It is up to the renter to ensure that COVID 19 policies for each PSO is being followed.
- Insurance regarding COVID-19 is still an ongoing concern and we are encouraging the user groups to contact their PSO in order to make sure they have coverage for COVID-19 related incidents.
- Private rentals will need to ensure that they comply with the PSO rules of their sport even if they are not going to sign up with the PSO.
- Private rentals will either need to run their program through DRS or get insurance separately.

Walking Track

- Washrooms on a cleaning Schedule
- Obey the walking direction.
- Signs for social distancing displayed.
- Masks Mandatory

Dauphin Recreation Services

Reopening Plan

- Social Distancing
- Memberships will be extended to reflect the number of day/months missed.

Pool

Guidelines for pools include:

- Capacity is 50% for spectators and 50% in the pool.
- Ensuring signage is posted for physical distancing;
- Using staggered entry times for different groups
- Encouraging individuals to shower at home and limit use of locker area;
- Removing any common-use items from locker rooms;
- Posting signage for guidance on shower area use to maintain physical distancing;
- Making a disinfectant spray or wipes available for participants to disinfect locker contact surfaces before and after use; and
- Ensuring enhanced and frequent cleaning and disinfection of locker rooms.
- Swimming lessons will take priority.
- Limit class sizes.
- Limiting people allowed on the deck. Tables will be distanced.
- Only one caregiver is strongly encouraged.
- Cleaning of all pool equipment between lessons.

Kids Camp

Follow Public Health Orders.

Event Rentals

- will ensure the facility that is rented is cleaned and sanitized, thoroughly, before the next event/meeting takes place.
- make sure the set-up of the room is adequate and meets all Public Health orders, as well as all social distancing regulations.
- One entrance to the facility
- It is up to the renter to screen all individuals that are attending their event/meeting. A screening assessment document will be provided to each user group that rents a space in our facility.
- A document will be provided, and all people whom attend the event must sign in. These documents will be kept for a minimum of 21 days.
- It is up to the renter to provide hand sanitizer, at the front door, of the space they have rented. They must encourage all participants to use the hand sanitizer when entering and leaving the space they have rented.
- Event limits will be set to the following for each room:
 - Aspen Lodge – 50 people maximum

Dauphin Recreation Services

Reopening Plan

- Curler's Lounge – 50 people maximum
- Strilkiwski Viewing Lounge – 25 people maximum
- Multiple events in the facility will have to refrain from interacting with the other group.
- Masks are mandatory indoors, unless eating and/or drinking.

Beach Volleyball

- Done for season.

Tennis

- Back to normal Capacity.
- Physical Distancing is Recommended

Vermillion Park Campground

Closed for Season as of October 12th, 2021.

Credit Union Place

- Maximum people on the ice = currently 100% capacity.
- Maximum people in the stands = for ticketed events (Dauphin Kings) capacity is 100% at Credit Union Place, but all people 12 years of age and older must be double vaccinated and be able to show proof (vaccination card or QR code) plus one piece of photo identification. For youth recreational events (DMH, Skate Dauphin, Dauphin Junior Rec. Hockey, Parkland Rangers, DRCSS Clippers, etc.) capacity is 50% at Credit Union Place, and all persons 18 years of age and older must be double vaccinated and be able to show proof (vaccination card or QR code) plus one piece of photo identification.
- Dressing rooms currently have no capacity limits, but coaches must ensure they are enforcing social distance rules.
- DRS staff will sanitize all dressing room in between users.
- Ice Users must bring their own water bottle, all drinking fountains will be closed however the water bottle filler will remain open.
- DRS staff will clean high touch points frequently throughout the day and evening rentals.
- Ice User will be allowed to enter dressing rooms 45-60 minutes prior to their rental.
- Ice Users must exit the facility 20 minutes after their ice time is complete.

Rotary Arena

Same rules apply, as above.

Facility Users Obligations

- Each facility user will be required to keep a list of the members of their group and contact information for 21 days to ensure appropriate public health follow-up can take place if a participant is exposed to Covid-19.
- The renter of the facility is responsible for the actions of their group members.
- The renter is responsible for pre-screening the group members: ie if they have been out of the province in the last 14 days, and are not double vaccinated, or showing symptoms of Covid-19.
- Anyone displaying signs of Covid-19 are not allowed to enter the facility.
- People who are ill should NOT participate in or be spectators of recreational activities.
- Encourage participants to shower at home
- Encourage participants to bring their own water bottles and not to share with others.
- Western Financial Group (Municipal Insurance) recommends that outside users/rentals have their own insurance

BACK TO PLAY MJHL, MINOR HOCKEY PROGRAMS, SKATE DAUPHIN

DAUPHIN KINGS (RANGERS)

COVID-19 has changed the way we can operate our arenas and we need a plan that will keep people safe. This includes players, fans, coaching staff and facility staff. Everyone wants this to be successful without any interruptions to the season so we need to work together to achieve this goal. The MJHL is going to have a return to play and the public health orders has requirements of the facility. We will use both of these documents as a guide on how to run the Dauphin Kings program at the Credit Union Place safely.

On Ice Activities

MJHL has protocols in place that work best for their sport and it will be up to them to monitor any changes and implement them into their back to play. DRS will only address areas of play that contradict any Public Health Orders and/or have effect of facility safety.

Player and Personnel Entrance

We would ask if everyone use the same entrance and exit. Please self-screen before entering the building every day. If anyone is experiencing symptoms we would ask for them to stay home. If anyone is sick and gets tested for COVID-19 please inform the General Manager of Dauphin Recreation Services immediately. If anyone tests positive for COVID-19 please inform DRS and Public Health and we will take further steps from there.

If anyone from DRS staff is sick and is tested for COVID-19 we will inform the Dauphin Kings if there is any risk to them.

Club Rental

All rooms rented to the Dauphin Kings will be under the responsibility of the Dauphin Kings to meet all current Public Health Orders. DRS can assist with signage, cleaning supplies, and the interpretation of the current public health orders if needed. Hand Sanitizer for staff and players will need to be supplied by the team.

Attendance

- Refer to Public Health Order.

Facility Entrance Game Day

- The only entrance to Credit Union Place is the **SOUTH PARKING LOT ENTRANCE**. All other entrances are closed. There is only one entrance/exit at the Rotary Arena.

HOCKEY/SKATE PROGRAMS/ (UNDER 18 ALL LEAGUES) AND ADULT HOCKEY

We will take bookings with all the public health orders in mind. Please be respectful of the orders because we do expect to have site visits from Public Health and we want to make sure we comply.

Spectators

We are asking that the user group enforces the social distancing and capacity during their rental but here are some of the ways to help achieve this goal.

- All spectators 18 years of age and older will be asked to show their vaccination card and/or QR code, as well as one piece of photo identification. There will be a Dauphin Recreation Services employee, at the entrance of Credit Union Place, performing these scans and checks. If someone is not able to produce these two pieces, they will not be permitted to enter our facility. As per the Public Health Order there are currently no situations where someone can produce a medically exempt documentation and be allowed to enter the facility. Dauphin Recreation Services will continue to be up-to-date on Public Health Orders and will advise if this changes, in the future. At the Rotary Arena, it will be up to the user group, of each booking, to scan all spectators and participants 18 years of age and older entering the facility. The users must have a detailed plan, in place, and provide it to Dauphin Recreation Services. DRS employees will be checking on the user groups to be sure they are following protocols and completing vaccination checks.
- We will ask that everyone attending Credit Union Place to enter at the South entrance. Only people who need the use of the elevator will be permitted to go towards the pool lobby
- Spectators are expected to use seats and not stand in groups.
- Be respectful to people using the walking track and keep your distance.
- Do not leave any garbage in the stands
- Please leave the arena promptly after practice. If your child needs help in the change room please only have one parent help.
- It is encouraged to only have one family member or guardian attend the practice at this time to help keep the number of people in the facility down.

Cleaning

The cleaning requirements are as follows:

- Public Washrooms will have touchpoints cleaned on a schedule.
- Change rooms will be cleaned after every use.
- Players Benches, (if used)
- Water Fountains are not to be used until further notice.
- Spitting will have zero tolerance in our facility and we ask that you please enforce this at all times.
- Masks are mandated at indoor events, for spectators, staff, contractors, etc. with the exception of while eating, drinking, or during physical exercise (running).

Cooperation

At this time most of the added cleaning requirements will be the responsibility of Dauphin Recreation Services.

We are going to ask for the user groups to enforce social distancing with their participants. Our staff will help when possible and the facility will be set up to ensure the ability to social distance. The Credit Union Place is a large facility and social distancing is easily achieved with cooperation.

Thank you for following all Facility, Public Health and Provincial Sport Organization Guidelines. Our goal is to offer a safe place for our community and this can only be achieved if everyone works together.

With the uncertainty of COVID-19 we will not be able to predict if and when any changes to these policies will occur. We will do our best to get the information out to the user groups as soon as possible.

Thank You